## Office of Health Care Assurance

## **State Licensing Section**

## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

| Facility's Name: Island Living II ARCH/EARCH            | CHAPTER 100.1                          |  |
|---|--|--|
| Address:<br>92-1238 Umena Street, Kapolei, Hawaii 96707 | Inspection Date: April 17, 2020 Annual |  |

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| §11-100.1-9 Personnel, staffing and family requirements.  (i) The primary care giver shall give advance notice to residents and the resident's families, legal guardians, or surrogates or responsible agencies if the primary care giver plans to be absent for more than three days. Such advance notice shall be not less than one week except during emergencies. The primary care giver shall have a written plan, approved by the department, for providing resident care during any absence of the primary care giver from the Type I ARCH. This written plan shall also identify the duties and responsibilities of the substitute care giver. This rule does not apply to the primary care giver's short absences for shopping, errands, or other appointments unless the resident's condition requires full-time supervision and is addressed in the resident's schedule of activities or care plan.  FINDINGS  No written plan or notification provided to the department regarding the Primary Care Giver's departure and transfer of the one (1) remaining resident to another care home. | Correcting the deficiency after- the-fact is not practical/appropriate. For this deficiency, only a future plan is required. |                    |

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|--|--|--------------------|
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| FINDINGS  No written plan or notification provided to the department regarding the Primary Care Giver's departure and transfer of the one (1) remaining resident to another care home.   | Licensee/ PCG will submit a letter of notification on any changes in Island Living II ARCH EARCH II to DOH Supervisor one week prior to change of Personnel, Staffing, and Resident status to be in compliance with Chapter 11-100-1-9 regulation. | 5/5/2020           |

| RULES (CRITERIA)  | PLAN OF CORRECTION   | Completion<br>Date |
|---|--|--------------------|
| §11-100.1-14 Food sanitation. (c) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower. | PART 1  DID YOU CORRECT THE DEFICIENCY?  |                    |
| FINDINGS Refrigerator temperature not maintained at 45°F.   | USE THIS SPACE TO TELL US HOW YOU<br>CORRECTED THE DEFICIENCY  |                    |
| <ul> <li>Dial thermometer inside door reads, 50°F.</li> <li>Metal stem thermometer inside door reads, 48°F</li> </ul>                                   |  |                    |
|   |  |                    |
| •   | Refrigerator was serviced by professional technician fixed the thermostat to produce the proper temperature delivered to keep the refrigerator at 45F and lower. | 5/5/2020           |
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|--|---|--------------------|
| §11-100.1-14 Food sanitation. (c) Refrigerators shall be equipped with an appropriate thermometer and temperature shall be maintained at 45°F or lower.  FINDINGS Refrigerator temperature not maintained at 45°F.   Dial thermometer inside door reads, 50°F.  Metal stem thermometer inside door reads, 48°F | PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?            |                    |
|  | The PCG/SCG will monitor the refrigerator thermostat monthly to make sure that refrigerator is properly maintain the correct temperature. | 5/5/2020           |
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|   | RULES (CRITERIA)   | PLAN OF CORRECTION  | Completion<br>Date |
|---|--|---|--------------------|
| X | §11-100.1-17 Records and reports. (f)(4) General rules regarding records:  | PART 1  |                    |
|   | All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FINDINGS  No resident records or register available for review. | DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY                      |                    |
|   |  | Resident TH was transferred to Island Living ARCH/EARCH , record stay with the resident in the current care home. | 5/5/2020           |
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| §11-100.1-17 Records and reports. (f)(4) General rules regarding records:  All records shall be complete, accurate, current, and readily available for review by the department or responsible placement agency.  FIND INGS  No resident records or register available for review. | PART 2  FUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  |                    |
|  | Policy and Procedure Manual for Island Living II ARCH/ EACH II and resident record will be kept at the facility all the times for review by the DOH any time they come for inspection. | 5/5/2020           |
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| RULES (CRITERIA)   | PLAN OF CORRECTION   | Completion<br>Date |
|--|--|--------------------|
| §11-100.1-23 Physical environment. (j)(1) Waste disposal:  Every Type I ARCH shall provide a sufficient number of watertight receptacles, acceptable to the department for rubbish, garbage, refuse, and other matter. These receptacles shall be kept closed by tight fitting covers;  FINDINGS  Kitchen, no tight fitting lid for the full rubbish receptacle. | PART 1  DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY |                    |
|  | The rubbish container in the kitchen was discarded and replaced with tight lid receptacle.           | 5/5/2020           |
|  |  |                    |

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|   |  | PCG/SCG will make sure the that a close tight fitted container will be in place all times at the designated area in the kitchen. | 5/5/2020           |